



Bulletin No.: PIT5853
Published date: 09/20/2021

Preliminary Information

PIT5853 Rattle Noise from Driver's Side Dash Area

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 2500HD/3500HD	2020 - 2022	All	All	All	All
GMC	Sierra 2500HD/3500HD	2020 - 2022	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment on a rattle noise from the driver side dash area in park at idle or while driving.
Cause	The retainer clips that hold the Exhaust Front Underbody Heat Shield may have become loose, shown below.



Correction:

Remove existing retainer clips and replace with updated retainer clip P/N 13232779 and tighten by hand until heat shield is secured into position.

Parts Information

Description	Part Number	Quantity
Heat Shield Retainer	13232779	2

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*4088168	Heat Shield Fastener Installation	.3 Hr.

* This is a unique labor operation for bulletin use only.

Version History

Version	1
Modified	09/20/2021 - Created on.



GENERAL MOTORS

© 2021 General Motors. All Rights Reserved.